

Quantum 1 Cannabis Corporation (Q1C) adheres to the internationally recognized;

## "Fair Information Practices"

Utilized in a broad spectrum of industries and organizations globally.

# **Quantum 1 Cannabis Principles of Privacy Protection**

#### Accountability and Data Collection

- Q1C is directly responsible, by contractual or other means, for all personal information obtained and expresses full disclosure of usage of this data. This includes personal information shared with or transferred to any other entities.
- Data is collected via;
  - Point of Sale Transactions
  - Website Data Entry
  - Video Surveillance
  - o Website, Social Media and other electronic means
- Any inquiries in regard to our privacy policy can be addressed to the following; <u>http://www.quantum1cannabis.com/contact/</u> OR call (604) 683-0020

## Purpose of Information Collected

- Q1C identifies the nature of the personal information being used and use is limited to the described functions of business described below. The following are some uses:
  - Product knowledge and inventory ordering
  - Personnel requirements and staffing hours
  - Marketing (within the regulatory guidelines) and promotions
  - Business development strategies
- Q1C ensures the sole purpose of collection is disclosed or is within a reasonable nature of what data would be used for. In no way is the data re-distributed, resold or re-used for alternative purposes or gain.



## **Requesting & Consenting Practices**

- Q1C values customer privacy and will only retain information based on request and consent.
- The methods of consent are verbal authorization at point of sale, email written consent via website data collection and contract consent with vendors or suppliers.
- 100% transparency is used when obtaining consent with clear indications of usage of the data collected.
- In no way is consent obtained through deceptive or unethical practices. No "quid pro quo" policies are heavily enforced and abided by.
- Consent can be withdrawn at any time by any individual or entity with verbal or written withdrawal. No penalty or recourse is taken upon withdrawal from Q1C.

## Limited Collection

- Q1C informs all consenting customers and parties are informed as to the nature of the data collection. Only personal information that a person would deem reasonable is collected.
- Limitations on the data collected are placed to ensure only the data required for usage is obtained. Any and all other data that is not required is not stored and is safely destroyed.
- All laws & legislation in regards to the limited data collection are followed as accordance to the governing law of British Columbia Canada.

## Disclosure, Retention & Limited Usage

- Q1C only uses personal information for the reasons disclosed at the time it was collected, unless the individual consents to the new purpose, or the use or disclosure is authorized by the legislation/governing law.
- All uses of personal information are used only within what is deemed to be reasonable usage of data and information.
- All information is kept no longer than required with video stored data being stored for a maximum 45 days.
- Personal information is stored up to 1 year after usage to ensure access is available upon request.
- Destruction of personal data is conducted immediately and with due process as safety as the number one priority in mind.



#### Accuracy of Personal Information

• Q1C takes measure to ensure the integrity of the data is accurate and reliable. In instances questionable date is recognized it is not used in any functions or facets of operations/strategies/decisions.

## Safeguards in Place

- All reasonable arrangements are used to safeguard all private information stored. As per the Point of Sales System used by Q1C COVA policy regarding safeguards is as follows;
  - COVA "WE WANT YOU TO HAVE CONTINUING TRUST IN COVA AND IN OUR PRODUCTS AND SERVICES. COVA USES COMMERCIALLY REASONABLE PHYSICAL, MANAGERIAL, AND TECHNICAL SAFEGUARDS TO PRESERVE THE INTEGRITY AND SECURITY OF YOUR PERSONAL INFORMATION."
- Safeguards to personal information from unauthorized access, collection, use, disclosure, copying, modification or disposal by individuals from within and outside your organization are taken. Q1C also audits and actively engages in safeguard protocols and precautions.

## **Availability of Information Access**

- Privacy information is available at any time upon request and all requests will be fulfilled within 30 days. If you should like to request access to your personal information or would like to know more please go to the following link: <u>http://www.quantum1cannabis.com/contact/</u> OR call (604) 683-0020 to submit your privacy information request.
- Any refusals will include a legal reason for the refusal and contact information for following up provided.
- Information on how to request a review from the Info & Privacy Commissioner can also be seen at the following:
  - How do I request a review? Office of the Information and Privacy Commissioner for BC (oipc.bc.ca)
- Corrections of personal data can also be made to the following;
  - <u>http://www.quantum1cannabis.com/contact/</u> OR call (604) 683-0020 to submit your privacy information request.



#### **Recourse & Complaints Process**

- Q1C will investigate all complaints and taking all measure to ensure a fair and equitable recourse process is available to all those who pursue this avenue. Please contact the following for areas of complaints and recourse;
  - <u>http://www.quantum1cannabis.com/contact/</u> OR call (604) 683-0020 to submit your privacy information request.
- For details on the Information and Privacy Commissioner's complaint process please visit
  - How do I make a complaint? Office of the Information and Privacy Commissioner for BC (oipc.bc.ca)